

review of tariffs for water services, for the period 2022/2023 to 2024/2025 as per section 72 (1) b of the Water Act, 2016.

Public consultation on the NYAWASSCO application was carried out in accordance to the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on latest available data, WASREB has determined an upward tariff review for NYAWASSCO is justified in order to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of NYAWASSCO that the approved tariffs for the three financial years 2022/23, 2023/24, and 2024/25 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff Structure for the Period 2022/2023 to 2024/2025

Customer Category	Approved	
Domestic/Residential	Consumption Block in M ³	Tariff (KSh/M ³)
	1-6	85
	7-20	105
	21-50	125
	51-100	160
	101-300	180
	>300	200
Commercial/Industrial		
	1-50	125
	51-100	160
	101-300	180
	>300	200
Government Institutions		
	1-50	125
	51-100	160
	101-300	180
	>300	200
Schools, Universities and Colleges		
	1-600	100
	601 - 1200	200
	>1200	300
Multi-Dwelling Units/Gated Communities (More than 20 Shared Connections)	per m ³	105
Water kiosks	per m ³	35

1.2 Sewerage Tariff Structure for the Period 2022/2022 to 2024/2025

(a) Consumers with a Water Connection

Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.

(b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Single dwelling Domestic unit: KSh. 350 per month
- All other categories: 75% of the volume of water consumed as per the metered source at the rates specified (in 1.1) above

Note: All disconnected accounts (water only, sewer only and water + sewer shall be charged based on the average of the last three months' charges before the disconnection.

1.3 Miscellaneous Charges

These shall be as follows:

Item/ Service	Charge (KSh.)
Water Deposit	
Category of Consumer	
Domestic	2,500
Retail shops less than 10m ³	3,000
Retail shops more than 10m ³	3,500
Bar, restaurants less than 15 m ³	4,000
Bar, restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15,000
Hotel class "C" and "D" less than 150 m ³	18,000
Hotel class "C" and "D" more than 150 m ³	20,000
Hospitals more than 150 m ³	20,000
Health centres less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools less than 200 m ³	10,000
Minor construction sites more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industrial between 200 m ³ and 300 m ³	50,000
Heavy industries more than 300 m ³	100,000
Water Kiosks	5,000
Customers with only sewer connection to be charged a deposit equivalent to water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3 inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within NYAWASSCO area for all consumers
Sale of water Per M ³ at bowing point (own tanker)	105
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of the illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during